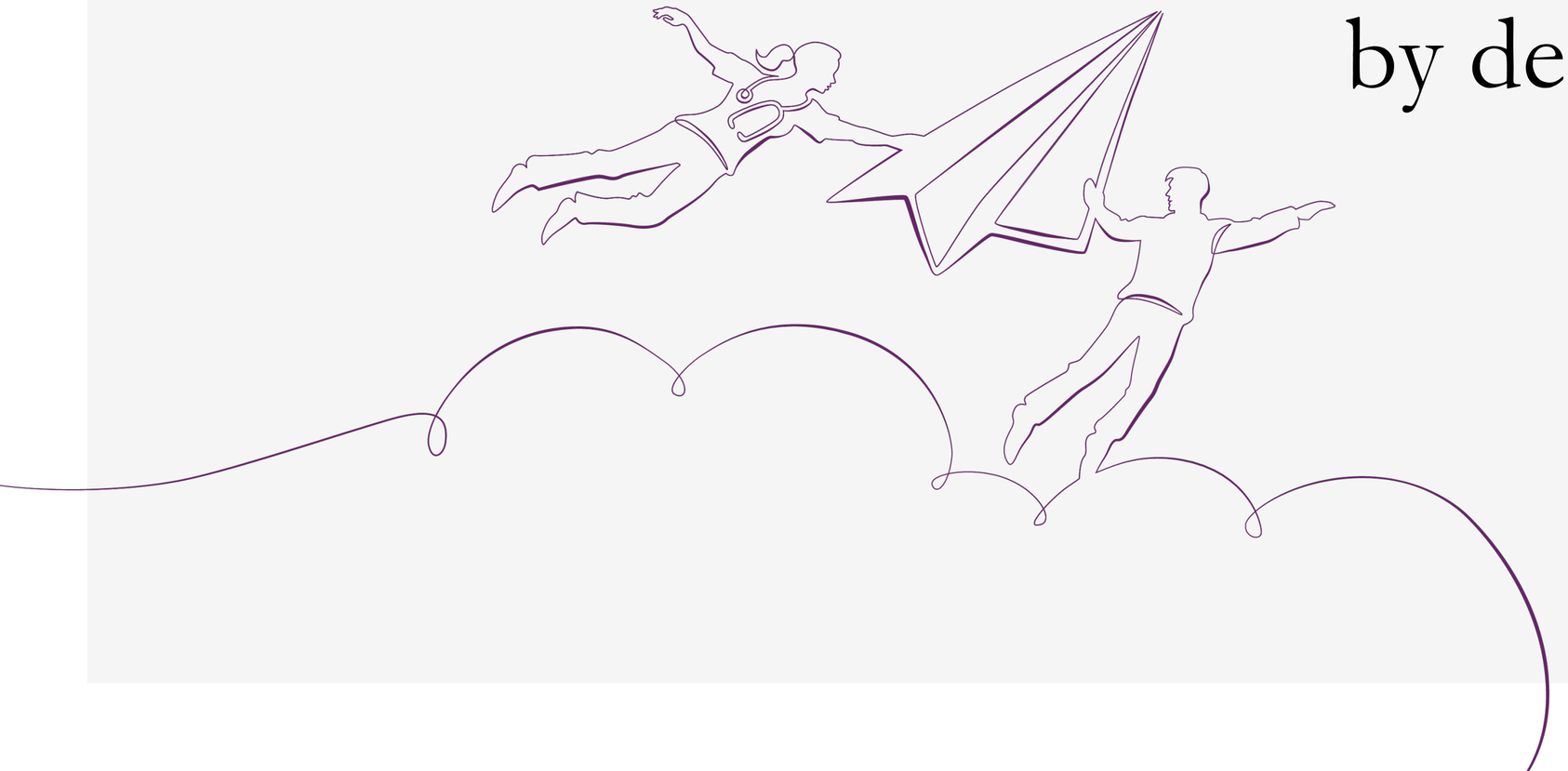
florence Intelligent Health Messaging

Shaping the future of behavioural change by design



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Summary

Bug Fix – Patient Records

- Issue affecting clinicians within multiple teams when displaying patient records.

Bug Fix – Reports

- Fixed formatting of the History download report.
- Patient name and date of birth added to the History PDF download report.
- New message 'Class' column added to Messages report, available to Organisation Admin role.

Enhancements – Bulk Upload

- Functionality to allow upload of natively formatted csv files which can be downloaded directly from the electronic patient record (EPR) system e.g., EMIS and TPP-SystmOne (S1).
- Enhanced Bulk Upload functionality allows the user to select US date formats.
- Selecting a protocol is no longer mandatory, users can select the protocol option 'None' and upload a list of patients with no specific protocol assigned.
- Mobile number is validated when a clinician uploads a csv file.
- Upload process allows for multiple NHS number formats, if applicable (NHS).
- Fix to Bulk Upload functionality to allow shorthand number to process correctly.
- Users can specify the preferred time for bulk upload to be processed by Florence.
- DOB format in bulk upload file allows a date format of dd/mmm/yyyy (e.g., 01/Nov/2000)

Bug Fix - Breadcrumbs
- Fix for how breadcrumbs are displayed to team members.

Bug Fix - Notifications
- Reordering of the team notifications to list notifications in reverse chronological order.

Bug Fix – Patient Overview
- Minor change to the Patient Overview allowing to expand and collapse button on the history panel.

Bug Fix – Patient Record
- Fix for formatting issue of the assign protocol icon.

Bug Fix – Error Formatting
- Colour formatting change for errors, errors now displayed in red.

Enhancement – Patient History
- New filters added to patient history page in 'Show more' section.

Enhancement
- Unique patient identifiers such as NHS Number, CHI Number etc., added to the downloadable History report.

Enhancement – Protocol Details
- "Save and "Leave" buttons added to the Protocol Details page.

Bug Fix – Date Display
- Change for US domain to show date in MM/DD/YYYY format.

Bug Fix – Patient DOB
- Fix to display the correct patient date of birth.

Bug Fix – Template Mandatory Fields
- Change to templates to ensure all mandatory fields are completed.

Bug Fix – 'Stopped' Patients
- Update to patients who have 'stopped' the service to ensure no messages can be sent.

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Enhancement – Performance Improvements
- General UI performance improvements.

Enhancement – New User Invites

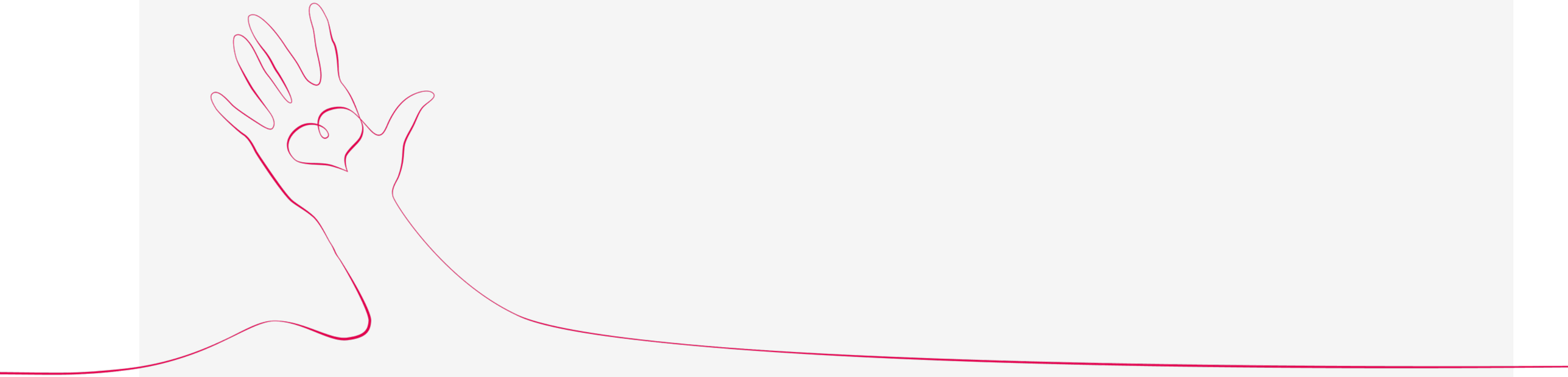
- Update of new-user invite routine for organisation and domain admins.

Enhancement – Template Editing

- Prompt for users to save changes when exiting template management screen.

Bug Fix – Templates

- Minor update to templates using ‘Track Readings’ to fix reading count value.



Flo3 Technical Release Notes 1.3.9.9
Expected Release date: 21st March 2023

Enhancement – Setting 'Day Zero'
- The 'Day Zero' date can be set at additional stages in the protocol assignment process.

Bug Fix – Report Download
- Fix to allow clinicians to download reports from the Graph page

Flo3 Release Notes 1.3.9.7
Expected Release date: 22nd February 2023

Bug fix for bulk upload
- Fix ensures that the correct clinician that used the bulk upload feature displays correctly to the assigned patients.

Bug fix for self-subscribe patients

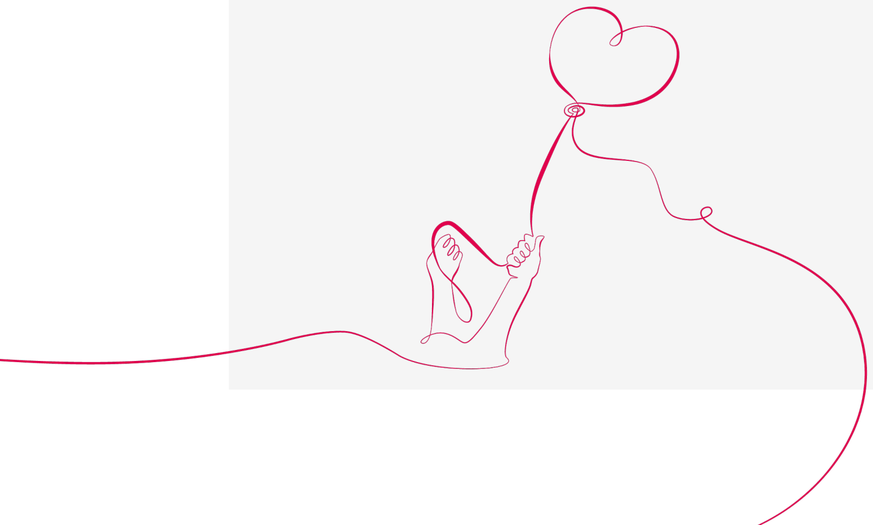
- Bug fix to address the potential risk of the incorrect assignment of patients to a team and self-subscribe protocol when specific criteria are met.
- A priority fix, although likelihood of incident is extremely low.

Bug fix for disabling the self-subscribe feature

- When users untick the "Self-subscribing team" tick box within the team details, the self-subscribe functionality remained active and patients were still able to self-subscribe.
- This has been changed to ensure it is disabled appropriately.

Hide application password credentials for EMIS interoperability

- The password field for interoperability with EMIS was previously visible to a Florence team admin.
- This is now a hidden field to protect security.



Thank you!

Any questions?

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